County of Los Angeles DEPARTMENT OF PUBLIC SOCIAL SERVICES



Director

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May 17, 2005

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012 Board of Supervisors GLORIA MOLINA First District

YVONNE B. BURKE Second District

ZEV YAROSILAVSKY Third District

> DON KNABE Fourth District

MICHAEL D. ANTONOVICH Fifth District

Dear Supervisors:

RECOMMENDATION TO AWARD CONTRACTS TO APPLEONE EMPLOYMENT SERVICES; FUTURE PERSONNEL AGENCY, INC., dba TOP TEMPO; LADERA CAREER PATHS, INC.; PDQ PERSONNEL SERVICES, INC.; AND VCLA ASSISTANCE LEAGUE OF SOUTHERN CALIFORNIA TO PROVIDE TEMPORARY SECRETARIAL/CLERICAL SUPPORT SERVICES (ALL DISTRICTS - 3 VOTES)

IT IS RECOMMENDED THAT YOUR BOARD:

Approve and instruct the Chair to sign the attached agreements between the County of Los Angeles and AppleOne Employment Services; Future Personnel Agency, Inc., dba Top Tempo; Ladera Career Paths, Inc.; PDQ Personnel Services, Inc.; and VCLA Assistance League of Southern California, effective July 1, 2005, or one day after the Board of Supervisors' approval, whichever is later, through June 30, 2008, to provide temporary secretarial/clerical services at an estimated combined annual cost of \$1,000,000 for the three-year term of the contracts.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

These agreements provide temporary and emergency secretarial and clerical support services on an as-needed basis. Currently, DPSS maintains five agreements for these services. All five are due to expire June 30, 2005. Of the five current contractors, two are recommended for new, three-year agreements.

"To Enrich Lives Through Effective And Caring Service"

The contracts are non-Prop A because the services are temporary and intermittent in nature. Temporary secretarial/clerical support services agreements have provided a cost effective way to handle emergency situations requiring the use of skilled clerical employees. These support services have been instrumental in the maintenance of special projects such as LEADER, LTFSS and line operation support.

The use of contract temporary staff is a cost effective alternative to meet our intermittent personnel needs during peak load and emergency situations. Furthermore, the use of contracted staff allows us to manage emergencies and projects of short duration without the addition of permanent staff.

Implementation of Strategic Plan Goals

These agreements are consistent with the principles of the Countywide Strategic Plan Goal 3: Organizational Effectiveness, by ensuring that service delivery systems are efficient, effective and goal-oriented, and Goal 4: Fiscal Responsibility, by strengthening the County's fiscal capacity.

FISCAL IMPACT/FINANCING

Current fiscal year expenditures were used to project contract costs. We project less usage of these agreements, but this could significantly change due to unforeseen emergency situations.

Need and available funding will determine use of these agreements. Hourly rates are firm and fixed. These agreements do not provide for cost of living adjustments (COLAs). The estimated combined contract amount for each year is \$1,000,000. Funding required for FY 2005-2006 has been requested in the Department's proposed budget. Funding for future years will be included in the Department's annual budget requests.

The contractors will be paid monthly in arrears for the actual provision of services. Most of the contractors' costs will be subvened by the State and federal government via the established claiming process. To the extent that these costs are claimed to CalWORKs and Food Stamps, there is no additional Net County Cost (NCC) since the County has already met the CalWORKs Maintenance of Effort (MOE) requirement. The share of costs associated with other programs, such as General Relief, results in an estimated NCC of \$87,000 annually. The NCC to support other programs has been included in the Department's FY 2005-2006 budget request.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

With your Board's approval, these agreements will provide for a contract term of three (3) years, commencing July 1, 2005 (or one day after Board approval, whichever is

later) and ending June 30, 2008. The contractors will not be asked to perform services that will exceed the scope of work and contract term dates.

The County is authorized under California Government Code Section 31000.4 to obtain temporary help to assist the County during any peak load, temporary absence, or emergency other than a labor dispute. Use of temporary help under this Section is limited to a period not to exceed 90 days for any single peak load, temporary absence, or emergency situation. These agreements comply with all of the requirements of the aforementioned code, which is a mandatory prerequisite for the award of these contracts.

The requirements contained in the Director of Personnel's March 12, 1997 letter regarding personnel service agreements were met. One of these requirements directed consultation with the Chief Administrative Office Employee Relations Division. This requirement was met during the clearance process. We will work with Local 660 should any concerns be raised by the affected employee unions.

These agreements contain a provision which requires the contractor to give first consideration for any temporary employment openings to qualified permanent County employees who are targeted for layoffs or qualified former County employees who are on the reemployment list during the life of the agreement. Contractors will compare this list against positions requested through their agreements. We will work with the Department of Human Resources and the contractors to ensure that all employees who may be laid off are given the opportunity to apply.

These agreements require contractors to give consideration for any employment openings to participants in the County's Department of Public Social Services' Greater Avenues for Independence (GAIN) Program or General Relief Opportunities for Work (GROW) Program who meet the contractors' minimum qualifications for the open positions. The award of these agreements will not result in unauthorized disclosure of confidential information and will be in full compliance with federal, State, and County regulations.

These agreements include Federal Debarment and Contractor Responsibility and Debarment language.

Provisions for the County's Jury Service Program have been included in these agreements. The contractors are in compliance with the Jury Service Program.

The Safely Surrendered Baby Law provision, included in these agreements, requires the contractors to notify and provide a fact sheet to their employees regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County and where to safely surrender a baby.

These agreements require the Contractors to comply with the Los Angeles County's Child Support Enforcement requirements.

The contract may be terminated for: 1) breach of warranty to maintain compliance with County's Child Support Compliance Program; 2) convenience; 3) default; 4) improper consideration; 5) insolvency; 6) non-adherence of County lobbyist ordinance; and 7) non-appropriation of funds.

The contract includes provisions for performance standards/outcome measures.

These agreements have been approved as to form by County Counsel and reviewed by the Department of Human Resources. They will not be utilized to replace County employees impacted by program curtailments. DPSS will continue to work closely with employee unions on these issues.

DPSS will centrally control all requests for temporary services to ensure projects meet the necessary criteria and to control costs.

One of the five contractors (Ladera Career Paths, Inc.) is a participant in the Local Small Business Enterprise Program.

CONTRACTING PROCESS

The Invitation for Bids (IFB) was advertised in the following newspapers, which include publications recommended by the Office of Affirmative Action Compliance: Los Angeles Times, Orange County Register, Small Business Exchange, Los Angeles Sentinel, La Opiñion, Acton/Agua Dulce News, The Daily News, Copley Newspapers, Eastern Groups Publications, L.A. Watts Times, Korea Times, and Chinese Daily News. The solicitation was also posted on the L. A. County Doing Business With Us website. Additionally, interest letters were mailed to 123 organizations listed in the Department's bidders list, as well as other interested vendors. In response, 44 IFBs were requested, and 11 bids were received.

AppleOne Employment Services, Future Personnel/Top Tempo, PDQ Personnel Services and VCLA Assistance League of Southern California were the agencies with the lowest-priced, responsible and responsive bids. Ladera Career Paths, Inc., was one of the vendors recommended for contract award after applying the Local Small Business Enterprise preference.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

The execution of these agreements will not infringe on the role of the County in its relationship to its residents, and the County's ability to respond to emergencies will not be impaired. There is no change in risk exposure to the County.

The award of these agreements will not affect County personnel as this service is required on a part-time and intermittent, as-needed basis.

CONCLUSION

The Executive Officer, Board of Supervisors, is requested to return one (1) adopted stamped Board Letter and three (3) original signed copies of each agreement to DPSS.

Respectfully submitted,

Bryce Yokomizo

Director

BY:cc

Attachments

c: Chief Administrative Officer

County Counsel

Department of Human Resources